

DO NOT INCLUDE IDENTIFYING INFORMATION IN YOUR APPLICATION.

See "De-Identifying Your Responses" in the Lantern Coaching Guide for details.

Responses in the Facility Demographic section are not scored and are not seen by the reviewers.

Facility Demographic Information

Questions in this section focus on the demographic characteristics of your facility and emergency department.

Which of the following best describes your facility?	
Non-government, not-for-profit1	
Investor-owned, for-profit	Υ
State or local government	
1 ederat government/military/ vA4	
	,
Please indicate which of the following characteristics apply to your hospital/en department:	nergency
Yes	<u>No</u>
Academic medical center (hospital aligned with a university) 1	0
Community hospital in/near a metropolitan area1	0
Critical Access hospital	0
Free-standing emergency department1	0
Non-U.S. hospital1	0
Rural hospital1	0
Teaching hospital, non-academic affiliated (hospital where	0
students of various disciplines come for their clinical experience)	
2. Which of the fellowing beet describes your emergency department's notice	nt nanulation?
3. Which of the following best describes your emergency department's patient *General (both adult and pediatric patients)1	it population?
*Adult only2	
**Pediatric only	

PLEASE NOTE:

* If you choose "General" or "Adult only," <u>SECTION P WILL AUTOMATICALLY BE SKIPPED</u> IN THE ONLINE APPLICATION

** If you choose "Pediatric only," <u>SECTIONS N & O WILL AUTOMATICALLY BE SKIPPED</u> IN THE ONLINE APPLICATION



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4. What types of accreditation and recognition does your hospital current	tlv ha	ve?
	Yes	No
Accreditation Commission for Health Care (ACHC)	1	0
Acute Stroke Ready Hospital (ASRH)		0
Baldrige (Malcolm Baldrige National Quality) Award (NIST)		0
Beacon Award for Excellence (AACN)		0
Chest Pain Center Certification (ACC, AHA)		0
Critical Access Hospital (CAH) Certification (CMS)	1	0
Designated Stroke Center	1	0
Designated Trauma Center	1	0
Healthcare Facilities Accreditation Program (HFAP) (CMS)	1	0
Joint Commission Accreditation (TJC)	1	0
Magnet status (ANCC)	1	0
National Integrated Accreditation for Healthcare		
Organizations (NIAHO) Hospital Accreditation (DNV)		0
Pathway to Excellence (AACN)	1	0
Other: Please specify:		
5. Using a rolling calendar, for the most recent four (4) quarters for which the <u>total number of patient visits</u> to your ED?	you h	nave data, what was patient visits
6. Which of the following best describes how your facility defines the age	of a p	pediatric patient?
Birth through 12 years of age (< 13 years of age)		
Birth through 15 years of age (< 16 years of age)		
Birth through 17 years of age (< 18 years of age)		
Birth through 21 years of age (< 22 years of age)		
Our facility does not have a definition for pediatric patients	5	
Other: Please specify:		
7. Of the total ED patient visits for the most recent four (4) quarters for whether the control of the control	nich y	ou have data, what
was the total number of pediatric patient visits? ——		pediatric patient visits



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8. Using a rolling calendar, for the most recent four (4) quarters for which you have data, how many patient visits did your ED have for the following facility levels?

<u>Note</u>: Facility level refers to the hospital billing code (not physician/professional fees) assigned to each patient visit.

The combined total number of visits for the following categories should not exceed the total number of ED visits to your facility during the same period (question #5. above).

Total Facility Level 1 (CPT 99281 / APC 609) patient visits
Total Facility Level 2 (CPT 99282 / APC 613) patient visits
Total Facility Level 3 (CPT 99283 / APC 614) patient visits
Total Facility Level 4 (CPT 99284 / APC 615) patient visits
Total Facility Level 5 (CPT 99285 / APC 616) patient visits
Total Facility Level 6 (CPT 99291 / APC 617) patient visits
9. Using a rolling calendar, for the most recent four (4) quarters for which you have data, how man designated treatment spaces did your ED have? (Do not include overflow treatment spaces such as hall stretchers, chairs, etc.) designated treatment spaces
designated treatment spaces
10. Using a rolling calendar, for the most recent four (4) quarters for which you have data, on average, how many <u>overflow treatment spaces</u> did your ED need daily? (<u>Include</u> hall stretchers, chairs, other treatment areas such as infusion centers, post-anesthesia care unit spaces, etc. utilized during high census)
overflow treatment spaces
11. Using a rolling calendar, for the most recent four (4) quarters for which you have data, what percentage of patients admitted to your hospital came through the ED?%
12. Using a rolling calendar, for the most recent four (4) quarters for which you have data, what
percentage of your ED patients were admitted to the hospital? Note: Include observation patients in the calculation%



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13. Using a rolling calendar, for the most recent four (4) quarters for which you have data, how many total LICENSED inpatient beds did your hospital have, not including newborn bassinets? Definition of Licensed Inpatient Beds: The maximum number of beds for which a hospital holds a license to operate. Many hospitals do not operate all of the beds for which they are licensed.
total licensed inpatient beds
14. Using a rolling calendar, for the most recent four (4) quarters for which you have data, how many total STAFFED inpatient beds did your hospital have, not including newborn bassinets? Definition of Staffed Inpatient Beds: Beds that are licensed and physically available for which staff is on hand to tend to patients who may occupy the beds. Staffed beds include those that are occupied and those that are not occupied but available for patients total staffed beds
Responses to Questions #13 and #14 should not be the same number. However, if your
facility's numbers are the same, please provide a brief, specific explanation. [100-word
limit).
15. Using a rolling calendar, for the most recent four (4) quarters for which you have data, what was the <u>average occupancy rate for your hospital</u> , <u>not including newborns</u> ?
w
16. Using a rolling calendar, for the most recent four (4) quarters for which you have data, did your ED track the number of hours that admitted patients boarded in your ED?
Note: Boarding is the practice of holding patients in the emergency department or another
temporary location after the decision to admit or transfer has been made. (The Joint
Commission)
Yes1
No 0
[If "No," skip to question #18.]
17. Using a rolling calendar, for the most recent four (4) quarters for which you have data, what was the total number of hours that admitted patients boarded in your ED?
<u>Total number of hours</u> : The difference in time from the <u>decision</u> to admit or transfer - to the time of <u>actual</u> admission or transfer.
hours
Emergency Nurses Association



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18. Which of the followyour ED?	wing describes who provides	nursing care to admitte	ed patients who board in
	Our ED does not have board	ders	1
	ED nurses only		2
	Non-ED nurses only		3
	Combination of ED nurses		
	Other: Please specify:		
10 Using a rolling cal	endar, for the most recent fo	ur (4) quarters for which	you have data, what was
	udgeted FTEs for the ED?	ui (4) quarters for writer	i you nave data, what was
	s other staff in this number.	budgeted F	TEO
include Kins as well as	s other stair in this number.	buugeteu r	TES
20. Using a rolling cal	endar, for the most recent fo	ur (4) quarters for which	you have data, what was
the total number of b i	udgeted direct care RN FTE	s for the ED?	
Include <u>bedside RNs</u>	only in this number.	budgeted d	lirect care RN FTEs
21. As of the date that	t you are responding to this q	uestion, what is the nun	nber of actual FTEs
	for the following personnel?		
	owing types of personnel are no	t utilized in your ED, pleas	se enter zero (0).
·	RNs (Direct Care/Bedside (
	Clinical Nurse Specialists (
	Nurse Practitioners (NP)		
	Agency RNs		
	Aides/Techs		
	Care Coordinators		
	Case Manager		
	ED-Based Educator		
	ED Social Workers		
	EMT/Paramedics		
	LPNs/LVNs		
	Traveler RNs		
	Traveler in termination		
22. Regarding your an	nual staffing plan for the en	nergency department:	
	et-point list of the titles/roles		in developing the
	g plan (e.g., manager/directo		
	et-point list of the factors use		•
	y, length of stay, staff skill mi		
	et-point list of the metrics an		
	of the staffing plan througho		
turnover rate,			sto, timo to mit,
tarriovor rato,	0.0.,.		



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23. Using a rolling calendar, for the most recent four (4) qua the annual average RN vacancy rate in the ED?	rters for which you have data, what was
Enter an exact percentage; do not enter a range.	%
24. Using a rolling calendar, for the most recent four (4) qua how many <u>days</u> did it take <u>on average</u> , to fill vacant RN posit <u>Include all ED positions held by an RN</u>	-
25. Using a rolling calendar, for the most recent four (4) qua how many of your hires were new graduate RNs ? If you had no hires during this period, enter "N/A".	arters for which you have data,
26. Were emergency department nurses represented by a u Yes No	union or bargaining unit in the last year?
ASSIGNED QUESTION: Assign this question to a staff nurse in your ED:	
Provide an exemplar describing the collaborative working rephysicians in your ED within the last two years.	elationship between nurses and
Highlight an innovative event, initiative or program that requinclude information on outcomes. Outcomes are not always impacts, or consequences of actions. When possible, inclusupport outcomes. Data and trending information must be in allowed in responses to questions M.3 through M.6. [1,000-	s quantitative; they can be results, de data and trending information to in narrative form; graphs are only
Please do not use any names of individuals, committees, horesponse. To ensure a blinded, unbiased review process, it is your response that could be used to potentially identify your	is essential to omit information from



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Leadership - Practice

Questions in this section focus on qualities that foster professional pride, confidence, and a community of support for emergency nurses.

Outcomes are required in responses when stated in questions. Outcomes are not always quantitative; they can be results, impacts, or consequences of actions. When possible, include data and trending information, as part of the narrative, to support outcomes. If metrics are not optimal, describe your action plan(s)/process improvement protocol(s).

Section A. Professional Practice

A.1 Provide an exemplar (*which may include more than one example*) that describes how shared governance, collaborative decision-making (may include committee work) and staff nurse autonomy affect change in nursing practice in your ED <u>and</u> your organization from the last two years. Highlight specific changes in practice or innovative ideas and <u>report measurable outcomes</u> and how the change is monitored. [1,000-word limit]

Section B. Emergency Department Staffing

B.1 Describe the factors that are considered on a **daily** basis to distribute and adjust the number of staff working in the emergency department. Include the titles/roles of individuals involved in making decisions/requests. **[500-word limit]**

B.2 Using a rolling calendar, for the most recent four (4) quarters for which you have data, what was your turnover rate (percent) for RNs in your ED?

<u>Note</u>: Turnover rate is calculated as the number of all voluntary and involuntary RN terminations-divided by the number of RNs employed during the same period. <u>Only include full and part-time employees. Do not include per diem</u> (those that float to numerous units), agency, supplemental, and travelers.

Section C. Nurse Satisfaction

C.1 Based on the most recent nurse satisfaction survey in your emergency department:

- Provide details regarding the specific satisfaction indicator(s) that needed improvement.
- Describe the <u>action/improvement plan</u> developed.
- Include the titles/roles of individuals involved in creating the action/improvement plan.
- Describe <u>measurable outcomes</u> and sustainability of improvement.

An explanation for a high turnover rate in B.2 may be included in this response.

[500-word limit]



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Section D. Healthy Work Environment

D.1 Provide your ED's "Aggregate Score" from the American Association of Critical-Care Nurses (AACN) Healthy Work Environment Assessment Tool (HWEAT) survey results (TEAM version).

HWEAT-Team version includes ED purses and other ED staff reporting up through ED.

HWEAT-Team version includes ED nurses and other ED staff reporting up through ED manager/director.

Do NOT include physicians or ancillary department staff.

D.2 Provide the number of "Total Respondents" to your HWEAT Survey (TEAM version), as indicated in your survey results.

HWEAT-Team version includes ED nurses and other ED staff reporting up through ED manager/director.

Do NOT include physicians or ancillary department staff.

- **D.3** Select <u>one</u> area of opportunity for improvement identified in your HWEAT survey from the last year and describe the action plan(s) that were implemented. Include outcomes/results. [300-word limit]
- **D.4** Describe how your emergency department promotes a workplace that keeps staff safe from patient and visitor violence, and how a safe environment translates to excellent patient care. Include outcome metrics your ED/organization uses to track improvement. [300-word limit]
- **D.5** Describe how your emergency department prevents <u>horizontal/lateral</u> violence (e.g.: workplace bullying), and how a safe environment translates to excellent patient care? Include outcome metrics your ED/organization uses to track improvement. [300-word limit]

Leadership - Operations

Questions in this section focus on operational improvement activities and development of systems and processes.

Outcomes are required in responses when stated in questions. Outcomes are not always quantitative; they can be results, impacts, or consequences of actions. When possible, include data and trending information, as part of the narrative, to support outcomes. If metrics are not optimal, describe your action plan(s)/process improvement protocol(s).



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Section E. Throughput - Patient Flow

E.1 Using a rolling calendar, for the most recent four (4) quarters for which you have data, what was the annual percentage of patients who left your ED before they were supposed to leave?

Note: The percentage should include all patients in the following four categories:

- 1) Patients who left without being seen (leaving the ED <u>before initiation</u> of the Medical Screening Exam) (CMS Measure OP-22).
- 2) Patients who eloped / left before treatment was complete. Include:
 - Patients who were cognitively, physically, mentally, emotionally and/or chemically impaired who wandered, walked away from, or escaped from the care of the facility unsupervised prior to discharge.

AND/OR

- Patients who had a Medical Screening Exam, potentially completed diagnostic tests, and left prior to completing treatment and/or discharge.
- 3) Patients who eloped who were in police custody or under arrest (individuals who are in police custody, under arrest or incarcerated who are brought to the ED for medical evaluation and escape from the facility).
- 4) Patients who left against medical advice (leaving <u>after interaction</u> with the ED staff <u>but before the ED encounter officially ended</u>, including completion or refusal to complete document confirming the intent to leave against the recommendation of medical care staff).

E.2 Explain the strategies used for improving the rate at which patients leave your ED before they are supposed to leave. Address all four patient categories listed in Question E.1. **[500-word limit]**

E.3 Describe the strategies used to address emergency department length of stay for <u>admitted</u> patients? [500-word limit]

E.4 Describe the strategies used to provide quality care for emergency department patients while they are waiting for inpatient beds. **[500-word limit]**

E.5 Using a rolling calendar, for the most recent four (4) quarters for which you have data, what was the <u>median time in minutes</u> for ED length of stay (from ED arrival time to ED departure time) for <u>discharged</u> patients. Exclude psychiatric/behavioral health and transferred patients. (CMS Measure OP-18b)

median time in minutes	3
------------------------	---

%



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Section F. Patient Satisfaction

Using a rolling calendar, for the most recent four (4) quarters for which you have data from patient satisfaction surveys, select **TWO** issues identified by ED patients as needing improvement, and:

- **F.1** Describe the improvement plan, including evidence-based practices implemented, and provide outcomes for the **first** patient satisfaction issue. **[300-word limit]**
- **F.2** Describe the improvement plan, including evidence-based practices implemented, and provide outcomes for the <u>second</u> patient satisfaction issue. [300-word limit]

Section G. Patient Safety

G.1 Within the last two years, did your emergency department experience any <u>one</u> of the 29 NQF-endorsed Serious Reportable Events/Never Events listed at:

https://www.ncbi.nlm.nih.gov/books/NBK20598/table/A7707/?report=objectonly (Note: this list is currently being updated by NQF – with completion estimated in late 2025. This link will be updated upon completion.)

Yes/No

- If Yes, name which SRE/Never Event occurred and describe one outcomes-based quality improvement initiative for the selected SRE/Never Event.
 Only use an event on the NQF list. Using an event not on the list will dramatically reduce the score for this question.
 [300-word limit]
- If No, describe the ED's proactive risk assessment strategy, prevention program and best practices in place that promote patient safety.

 [300-word limit]
- **G.2** Describe how your ED supports a culture of safety for patient care. Include gaps identified, action plans, any process improvement protocols, and outcomes. [300-word limit]
- **G.3** Select <u>one of the following areas</u> and describe the process by which you achieved improved outcomes within the most recent four (4) quarters for which you have data:
 - Handoff processes,
 - pain management,
 - fall prevention, or
 - restraint reduction.

Include metrics/outcomes tracked for improvement.

[500-word limit]



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Section H. Emergency Management and Preparedness Planning

H.1 Effective emergency management and preparedness planning to prepare staff requires the combined strategies of 1) preparation (including joint training with the community), 2) planning, 3) mitigation, and 4) recovery. Include titles/roles of individuals involved.

- Describe your <u>preparation</u> strategies, including innovative processes. Include the titles/roles of the individuals involved. [300-word limit]
- Describe your <u>planning</u> strategies, including innovative processes. Include the titles/roles
 of the individuals involved. [300-word limit]
- Describe your <u>mitigation</u> strategies, including innovative processes. Include the titles/roles of the individuals involved. [300-word limit]
- Describe your <u>recovery</u> strategies, including innovative processes. Include the titles/roles
 of the individuals involved. [300-word limit]

Education

Questions in this section focus on demonstration of instilling knowledge and competency through quality and accessible education.

Outcomes are required in responses when stated in questions. Outcomes are not always quantitative; they can be results, impacts, or consequences of actions. When possible, include data and trending information, as part of the narrative, to support outcomes. If metrics are not optimal, describe your action plan(s)/process improvement protocol(s).

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Section I. Education	<u>on</u>	
I.1 Using a rolling cal	endar, for the most recent four (4) quarters for which	n you have data,
what were the avera	ge number of paid educational hours for a single R	N in your ED (e.g.,
meetings, classes, m	nandatory training and other courses)? Do not includ	e orientation hours.
		urs
	ar, an average RN might attend 12 one-hour staff meing, 8 hours of annual competency testing, and 8 hours	_
certification (ACLS	, TNCC, etc.), so 12+4+8+8 = 32 hours.	
I.2 What percentage	of direct care RNs in your ED hold the following as th	neir <u>highest</u> educational
preparation/degree i	n <u>nursin</u> g?	
If none, please enter	zero (0).	
The total of all respo	nses must equal 100%.	
*	Diploma	% of RNs
	Associate degree	% of RNs
	Baccalaureate degree	% of RNs
	Master's degree	% of RNs
	Doctoral degree	% of RNs
Emergency Nurses Associa	tion	



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- **I.3** Explain your methods/strategies for orienting new emergency nursing staff, including new graduates, nurses without ED experience, and nurses with prior ED experience. **[300-word limit]**
- **I.4** Explain your methods/strategies for supporting ongoing emergency nursing staff development. Include internal and external staff development opportunities, including external professional conference attendance. **[300-word limit]**
- **I.5** Explain your methods/strategies for mentoring staff in your emergency department. Include the roles/titles of those involved. **[300-word limit]**
- **I.6** Describe how your organization promotes <u>nursing staff</u> contributions to advance the practice of emergency nursing, the profession, and advance the body of knowledge in this specialty. **[300-word limit]**
- **I.7** Describe how your <u>ED leadership</u> remains current, shares expertise, and/or contributes to the body of knowledge as it relates to emergency nursing practice. **[300-word limit]**

Section J. Verifications, Certifications and Memberships

- **J.1** Provide a bullet point list of <u>all</u> the verifications and certifications <u>required</u> in the emergency department RN job description.
- **J.2** What <u>percentage of direct care RNs</u> in your ED currently hold the following certifications? If none, please enter zero (0)

Certified Burn Registered Nurse (CBRN)	%
Certified Critical Care Nurse (CCRN)	%
Certified Emergency Nurse (CEN)	%
Certified Flight Registered Nurse (CFRN)	%
Certified Nurse Educator (CNE)	%
 Certified Pediatric Emergency Nurse (CPEN) 	%
Certified Pediatric Nurse (CPN)	%
 Certified Transport Registered Nurse (CTRN) 	%
 Emergency Nurse Practitioner - Board Certified (ENP-BC) 	%
 Emergency Nurse Practitioner - Certified (ENP-C) 	%
 Emergency Nursing Triage Education Program (ENTEP) 	%
 Registered Nurse - Board Certified (RN-BC) 	%
Sexual Assault Nurse Examiner - Adult/Adolescent (SANE-A)	%
Sexual Assault Nurse Examiner - Pediatric (SANE-P)	%
 Sexual Assault Nurse Examiner (SANE) 	%
 Stroke Certified Registered Nurse (SCRN) 	%
Trauma Certified Registered Nurse (TCRN)	%
 Trauma Nursing Advanced Course (TNAC) 	%
Other: Please specify	%



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J.3 What percentage of your ED nurses are current members of a professional nursing association? (Exclude unions from this percentage) ______ %

Section K. Triage

- **K.1** Describe what qualifications are required, and what training your organization provides, for nursing staff to perform triage in your emergency department. **[300-word limit]**
- **K.2** Describe how your emergency department validates and reassesses ongoing competency for nursing staff to perform triage. **[300-word limit]**

Advocacy

Questions in this section focus on how the future of the emergency nursing profession and quality patient care are influenced through advocacy and innovation in your emergency department.

Outcomes are required in responses when stated in questions. Outcomes are not always quantitative; they can be results, impacts, or consequences of actions. When possible, include data and trending information, as part of the narrative, to support outcomes. If metrics are not optimal, describe your action plan(s)/process improvement protocol(s).

Section L. Advocacy

- **L.1** Describe how emergency department nurses collaborate with external community agencies or organizations to identify a patient care need or a service need of a population. Include how your program/initiative addresses social determinants of health. [500-word limit]
- **L.2** Describe your emergency department protocols for ensuring high quality care and safety of behavioral health patients in your ED. Include evidence-based practices and any innovative initiatives. **[500-word limit]**

NEW L.3 only for GENERAL AND PEDS-ONLY APPLICANTS

L.3. Describe your emergency department's initiatives to improve pediatric readiness, based on the joint policy statement, *Pediatric Readiness in the Emergency Department*. Include gaps identified, your action plans, any process improvement protocols, and outcomes. **[500-word limit]**

NEW L.3 only for ADULT-ONLY APPLICANTS

L.3. Describe your emergency department's initiatives to address the needs of a particular population (e.g., older adults, socially or economically marginalized, patients with substance use disorder, etc.). Include gaps identified, action plans, any process improvement protocols, and outcomes. **[500-word limit]**



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Research/Practice

Questions in this section focus on advancing the emergency nursing profession and practice through research, quality improvement, and evaluation of clinical outcomes.

Outcomes are required in responses when stated in questions. Outcomes are not always quantitative; they can be results, impacts, or consequences of actions. When possible, include data and trending information, as part of the narrative, to support outcomes. If metrics are not optimal, describe your action plan(s)/process improvement protocol(s).

SECTION M. Research/Practice

M.1 How does your ED integrate principles from <u>ENA's Emergency Nursing Scope and Standards of Practice</u> to appraise, orient, develop, and evaluate the practice and professional development of ED nursing staff? [300-word limit]

(ENA's Emergency Nursing Scope and Standards of Practice is a landmark book that describes the competent level of behavior expected for nurses practicing in the specialty of emergency nursing. The dynamic nature of the practice environment is explored in the scope of emergency nursing.

The book provides a guide for the practitioner to understand the knowledge, skills, attitudes, and judgment that are required for practicing safely in the emergency department setting. This foundational book provides the details of what is expected in this specialty of care and helps other members of the professional team understand the role of the emergency nurse.)

M.2 Describe how your department utilizes, promotes, and translates research to ensure evidence-based safe practice and achieves optimal patient outcomes. **[300-word limit]**

M.3 – M.6 NARRATIVES [300-word limit for each narrative]

Questions **M.3 through M.6** require narrative responses to support four (4) different graphs (to be uploaded separately) that:

- Describe 1) the action plans, 2) any process improvement protocols, 3) accomplishments,
 4) challenges, and 5) outcomes of each indicator. The indicators should demonstrate exceptional patient care/outcomes (from the most recent eight (8) quarters for which you have data).
- Include the title of each graph in the appropriate corresponding narrative.

Responses to M.3 and M.4 ONLY:

 Choose two different nursing-sensitive quality indicators from the Press Ganey National Database of Nursing Quality Indicators® (NDNQI) list below (structure, process or outcome), OR from the Oculi Data Quality Indicators list that have shown improvement within the last two years.



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You <u>must</u> choose an indicator from the NDNQ structure, process or outcome list <u>OR</u> the Oculi Data Quality Indicators list.

<u>Note</u>: Using an indicator not on either list will dramatically reduce the score for these two questions

Press Ganey National Database of Nursing Quality Indicators® (NDNQI) list

Structure

- Admissions, Discharges and Transfers (ADT)
- Emergency Department Throughput
- Nurse Turnover
- Patient Contacts
- Patient Volume and Flow
- RN Education/Specialty Certification
- Staffing and Skill Mix*
- Workforce Characteristics

Process

- Care Coordination
- Device Utilization
- Pain Impairing Function
- Patient Falls*
- Pediatric Pain Assessment/ Intervention/Reassessment (AIR) Cycle
- Pressure Injuries
- Restraints

Outcome

- Assaults by Psychiatric Patients
- Assaults on Nursing Personnel
- Catheter-Associated Urinary Tract Infections (CAUTI)
- Central Line Catheter Associated Blood Stream Infections (CLABSI)
- C. difficile Infections
- Hospital Readmissions
- MRSA Infections
- Multidrug-Resistant Organisms (MDRO)
- Pain Impairing Function
- Patient Burns
- Patient Falls*
- Pediatric Peripheral Intravenous Infiltrations
- Perioperative Clinical Measure Set
- Pressure Injuries
- Surgical Errors
- Unplanned Postoperative Transfers/Admissions
- Ventilator-Associated Events (VAE)
- Ventilator-Associated Pneumonia (VAP)

Responses to M.5 and M.6 ONLY:

- Highlight two different core measures related to:
 - o patient safety,
 - o patient-centered care,
 - o effectiveness of care,
 - o efficiency of care,
 - timeliness of care,
 - o equity of care, or
 - o coordination of care.

^{*}Includes National Quality Forum-endorsed measures.



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<u>DO NOT USE</u> the following indicators for **M.5** and **M.6**:

- Sepsis Care (CMS-SEP 1 Measure),
- Acute Stroke Symptoms (CMS Measure OP-23),
- Documented Pediatric Vital Signs, OR
- Admitted Pediatric Asthma Patients

as they are covered in Sections N, O and P.

M.3 - M.6 GRAPHS

Four different graphs supporting **M.3 through M.6** narrative details must be uploaded separately. Please ensure the title of the graph is included in the appropriate corresponding narrative.

- Each graph of quality metrics must reflect the **most recent eight (8) quarters** for which you have data that <u>demonstrate exceptional patient care/outcomes</u>.
- Each graph must be a single page only.
- Each graph must be limited to <u>one</u> indicator/outcome.
- Each graph must highlight a <u>different indicator/outcome</u>.

Be sure that your hospital's name and/or logo are NOT included in the graph.

Clearly label the following six required details in the graphs (a sample graph is available on the Lantern webpage under "Application Assistance"):

- 1. Title of the indicator measured
- 2. Timeframe of measurement period
- 3. Label for Y-axis

- 4. Label for X-axis
- 5. Target / goal
- 6. Sample size

Which of the following best	describes your emergency department's patient
population?	

General (both adult and pediatric patients)	. 1
Adult only	2
**Pediatric only	3

PLEASE NOTE:

** If you choose "Pediatric only," <u>SECTIONS N & O WILL AUTOMATICALLY BE SKIPPED</u> IN THE ONLINE APPLICATION

Section N. Sepsis Care Measure - Early Management Bundle, Severe Sepsis/Septic Shock (CMS SEP-1)

N.1 Using a rolling calendar, for the most recent four (4) quarters for which you have data, what percentage of patients received appropriate care for severe sepsis and septic shock?

Enter "N/A" if metrics are not tracked

If N/A, please provide a brief, specific explanation of why this measure is not tracked.



DO NOT INCLUDE IDENTIFYING INFORMATION IN YOUR APPLICATION.

See "De-Identifying Your Responses" in the Lantern Coaching Guide for details.

<u>Section O. Acute Stroke S</u>	mptoms Measure	(CMS Measure OP-23)

O.1 Using a rolling calendar, for the most recent four (4) quarters for which you have data, what **percentage** of patients who came to the emergency department with acute stroke symptoms received interpretation of brain scan (CT or MRI) results within 45 minutes of arrival?

Enter "N/A" if metrics are not tracked

If N/A, please provide a brief, specific explanation of why this measure is not tracked.

Which of the following best describes your emergency department's patient population?	
	eneral (both adult and pediatric patients)2
**	rediatric only3
PLEASE NOTE:	
* If you choose "General" or "Adult only," <u>SECTION P WILL AUTOMATICALLY BE SKIPPED</u> IN	
THE ONLINE APPLICATION	
Section P. Pediatric-or	ly Measures
P.1 Using a rolling calendar, for the most recent four (4) quarters for which you have data, what	
percentage of pediatric emergency department patients had a <u>full set of vital signs including blood</u>	
pressure documented at the point of triage (during the initial evaluation/assessment)?	
	%
	O(C)
P.2 Using a rolling calendar, for the most recent four (4) quarters for which you have data, what was	
the percentage of admitted pediatric asthma patients who had the first dose of a reliever/inhaler or	
systemic corticosteroid dose administered in the emergency department?	
0.7	%