



ENA Triage Workshop Frequently Asked Questions (FAQ)

What is the Triage Workshop?

The Triage Workshop is an instructor-led class facilitated by ENA-approved emergency nurses with expertise in triage and experience in educating emergency nurses. Triage Workshop is an engaging learning environment that builds beyond foundational knowledge. Learners will receive ENA's Triage Curriculum as pre-course work for the workshop. Triage Workshop consists of the following:

1. Triage scenarios
2. Instructor-led discussions
3. Clinical judgment concepts
4. Additional didactic information
5. Dedicated discussion of the ESI algorithm to increase triage accuracy and acuity assignment

Benefits of the Triage Workshop:

1. **Patient Safety:** Ensures critically ill patients receive immediate attention, reducing adverse outcomes.
2. **Efficient Resource Allocation:** Equips nurses with skills to prioritize urgent cases and allocate resources effectively.
3. **Accurate Assessment:** Trains nurses to make rapid, accurate assessments and apply ESI levels confidently.
4. **Legal & Ethical Responsibilities:** Helps ED nurses make informed decisions to minimize patient risks.
5. **Stress Management:** Builds confidence in handling high-pressure situations and managing multiple cases simultaneously.

How has the triage program impacted staff performance and patient care?

The triage program has led to several positive outcomes, including:

- **20-40% improvement** in triage accuracy among participants over the 9 months (March – November 2024)
- **80% of participants strongly agree** that the program has enhanced their ability to recognize high-risk patients
- Improved care of the patients in the waiting room

- Improved communication between staff and patients
- Greater accuracy in identifying ESI 1s and 2s and increased confidence in the triage role

The above information was provided via survey completed by ED leadership.

What is the difference between Triage Workshop and Triage Curriculum?

The Triage Workshop provides learners with the opportunity to discuss triage scenarios and improve clinical judgment through a live instructor-led environment. Triage nurses will apply their educational knowledge from the Triage Curriculum to case-based scenarios while receiving real-time feedback, while the Triage Curriculum does not offer the opportunity for live discussion of practical application.

Who should attend the Triage Workshop?

The Triage Workshop is for all levels of experience as it sets the standard for triage education. This course meets the educational needs of all emergency nurses looking to enhance their triage knowledge. This course is a must-have for ED nurses currently working or planning to work in the designated triage area.

Who teaches the workshop?

ENA-approved instructors teach the workshop.

How many hours is the workshop?

The workshop is a total of 7.5 hours, including breaks and lunch.

Is this course virtual or in-person?

This course is delivered in both virtual and in-person formats.

What is the virtual cost?

The virtual course is \$200 per person which includes the Triage Curriculum as the pre-course work. Virtual courses require a minimum of eight learners within a session and a maximum of twelve learners.

What is the in-person cost?

The in-person course option is \$5,000 for one workshop day or \$7,500 for two workshops on consecutive days. In-person workshops have a maximum of 15 learners per day.

Is this workshop available for individual purchase?

Yes, currently the triage workshop is available for individual purchase through virtual courses hosted once a month. View the upcoming workshop dates [here](#).

How many contact hours do I receive after the Triage Workshop?

Triage Workshop offers a total of 17.5 available contact hours – 6.25 hours available through the workshop and 11.25 for the pre-course work of the Triage Curriculum.

**Interested in the Triage Workshop? Contact ENA Group Sales.
www.ena.org/ena/group-pricing**