Triage First FAQ

What is Triage First?
Widely trusted by emergency nurses, Triage First offers a suite of courses that delve deep into assessment training to expand a nurse's knowledge base, while incorporating an empathetic approach to patient care. The ED Triage Comprehensive Curriculum addresses every facet and function of emergency department triage with an evidence-based, best practice, systematic approach.

Why is triage education important?

Patient assessment skills are used every day by emergency nurses. ENA recommends every emergency nurse invest time in triage education to strengthen their competency. To help with that, ENA offers the ESI training courses centered on the five-level emergency triage system used by nearly every emergency nurse in the United States. Triage First builds upon it by taking a comprehensive approach to patient triage using evidence-based practices, while also addressing a wide variety of topics such as obstetrics, urgent care and high acuity patients.

Do I need to take Triage First courses and ESI courses?

ENA recommends taking all of ENA's triage offerings for an extensive triage training from learning the ESI algorithm to applying your triage techniques and education to your practice.

How do I purchase the Triage First courses and curriculum through ENA?
ENA's acquisition of Triage First will require a transition period during which Triage First products and curriculum will remain accessible on the Triage First website. Visit ena.org/triage for links to purchase.

I purchased Triage First courses through Triage First before the acquisition, how do I access my courses?
ENA's acquisition of Triage First will require a transition period during which Triage First products and curriculum will remain accessible on its website. Click one of the options below to access/purchase Triage First education.

Click here to purchase

Existing User? Click here to login to access your course(s)

If I have questions about Triage First, who do I contact?
For questions, you may contact info@triagefirst.com

Will pricing change with the acquisition?
There are no changes to pricing at this time.

ENA

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Are group discounts offered?

You can contact groupsales@ena.org for more information on group pricing.

When did ENA acquire Triage First?

ENA continued to expand its triage education portfolio with the December 2021 acquisition of Triage First and its library of courses and curriculum. These courses are now collectively referred to as the ENA Triage First curriculum.

Find ENA's triage education at ena.org/triage

Can I earn contact hours?

Certificates are awarded through Triage First for the successful completion of every course or course series in the curriculum, with a Certificate of Completion for the appropriate number of Continuing Nursing Education contact hours obtained according to the methods of participation.

A Certificate of Curriculum Completion will be awarded for the successful completion of all courses in a comprehensive curriculum. No additional contact hours are awarded.

I am not a nurse. Can I still take the course?

Yes, you can take the course. A Comprehensive Curriculum Certificate will be awarded for the successful completion of all courses in a comprehensive curriculum, even if you are not a nurse. However, the CNE contact hours on the course completion certificates are only valid for nursing.

How long do I have to complete the courses?

For online curriculum users, a 60-day timeline is suggested. Contact enau@ena.org with questions about the course completion timelines.

How long does it take to complete the entire curriculum?

The courses in the curriculum take various amounts of time to complete. If the student is a novice in their profession, it will take longer. An expert or advanced nurse might proceed through the materials more quickly.

What if I fail a course?

If you fail a post-test, you will have one chance to retake the test. After that, you must contact Triage First, Inc. at info@triagefirst.com and have us reset the course for you.

Can I log out from a course and return later to continue?

Yes, you can log out anytime and either return to the place where you left off or start over. However, you must be prepared to take any quiz or post-test in one sitting.

Where do I track my progress and my grades?

In your dashboard, under the tab "My Courses" click on Gradebook.

What requirements (and in what order) are there to complete the courses in the curriculum?

This can be found in the methods of participation, listed below.

To complete this activity as designed, the participant should:

- Review the course introduction and course navigation instructions
- Review the course description, purpose, and learner objectives
- Complete all the lessons, including the interactive, ungraded quizzes
- Answer the curriculum pre-test questions if present
- Complete the post-course evaluation form
- Answer the curriculum posttest questions
- Complete the course attestation
- Save or print the successful course completion certificate.

What computer system requirements are needed to take the curriculum?

Minimal. All courses use an HTML5 platform and are compatible with any browser that "reads" HTML5.