ESI FAQ

How do I purchase the ESI course through ENA?
Visit ENA.org/ESI to purchase.

If I have questions about ESI, who do I contact?
For questions related to this ESI course, you may contact education@ena.org

Is there a Spanish version available?
Yes, you can purchase the Spanish version at www.ena.org/ESI.

I already know and use ESI, why should I take this course?
This online course helps emergency nurses further understand the Emergency Severity Index program. It guides nurses to better identify patients who should be seen first, while prioritizing the care of patients with less emergent conditions. A well-implemented ESI program assists emergency departments in the rapid identification of patients in need of immediate attention and trains emergency nurses in the swift decision-making skills that lead to improved patient outcomes. And, new as of March 17, 2021, you earn CNE upon completion of the course.

How do I get a group discount?
You can contact groupsales@ena.org for more information on group pricing.

Is there a cost associated with using ESI?
The ESI triage algorithm materials have been, and continue to be, free to access by anyone. These resources are available by visiting ena.org/ESI.

The ESI training course remains available for purchase with pricing of $25 for members and $31.25 for nonmembers.

Wasn't the course free in the past?
No. It's possible that some nurses were able to take the course at no cost if their health care organization purchased multiple courses and assigned access to nurses to take the training.

What is the difference between the Adult/Pediatric and Pediatric course?
While some pediatric content is covered in the Adult/Pediatric ESI web-based training course, this course provides health care professionals who are new to ESI or new to pediatric emergency nursing with a strong foundation and comprehensive review of the core principles of the ESI triage system as it relates to the pediatric patient. This course highlights the differences between pediatric and adult triage, as well as some of the nuances of the ESI system that novices can find challenging.

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When did ENA acquire ESI?

In 2019, ENA acquired the ESI five-level triage system used by nearly every emergency nurse in the United States. ENA also partnered with Mednition to use clinical data science and machine-learning technology to help update and improve ESI in ways that will help nurses enhance their triage skills and improve their decision-making abilities.

In early 2020, ENA launched a redesigned ESI adult triage training course with more interactive features and user engagement to improve learning retention. Plans are underway to update the pediatric course in a similar fashion.

When did ENA add contact hours to the ESI Adult/Pediatric (English and Spanish) and Pediatric courses?

In March 2021, ENA began offering 7 contact hours to those who take the ESI Adult/Pediatric Course – English and Spanish-language versions – and 6 contact hours for the ESI Pediatric Course. The addition of CNE, which does not come with a price increase for courses, adds significant value for learners who are turning to ESI for triage education while also fulfilling their CNE requirements.

Did the cost of the course increase with the addition of contact hours?

No. At this time, taking into account the ongoing COVID-19 pandemic, ENA is enhancing the course value by adding contact hours without an increase in course pricing.

I purchased the course, but have not taken it yet. Will my course include contact hours now?

Yes, after March 17, anyone who completes the course will be eligible to claim CNE.

I already took the course, can I request to claim contact hours?

Contact hours will be available for anyone who previously completed the courses since February 2020. Learners who have completed the ESI Adult/Pediatric and Pediatric courses prior to March 17 will be supplied a link to claim contact hours.