

ESI FAQ

How do I purchase the ESI course through ENA?

Visit ENA.org/ESI to purchase.

If I have questions about ESI, who do I contact?

If you purchased the Adult and Pediatric Course prior to Feb. 3, please contact esitriage@ena.org

For questions related to this ESI course after Feb. 3, you may contact education@ena.org

If I already paid for the old course, can I now take the new course through ENA? Will I be charged?

If you choose to take the new course offered through ENA, you will need to register through our [education page](#). You will be charged \$25 if you are an ENA member or \$31.25 if you are a nonmember.

Can I still take my Adult/Pediatric and/or Pediatric ESI course if I purchased through ESITriage.com?

Yes. You have until June 22, 2020 to complete the course. After June 22, you will need to purchase the courses through www.ena.org/ESI.

Is there a Spanish version available?

Spanish translation for the courses will be available through www.ena.org/ESI soon.

Will the other courses (Spanish Version, Pediatric Only) be available through ENA?

Yes. The Pediatric Course was relaunched by ENA on 5/4/2020 and is available for purchase. All remaining courses are currently in development or under development consideration with a release date to be determined.

How long does it take to complete the courses?

The length of time can vary depending on your experience! An experienced triage nurse, familiar with ESI, should only need a couple of hours to complete; however, a beginner may need more critical thinking time to complete the course

I already know and use ESI why should I take this course?

The course was written by several members of the very same team that helped develop ESI. In addition to basic ESI information, the team has included content that should be helpful to experienced triage nurses who are very familiar with ESI. Examples of this advanced content include low frequency/high risk presentations, and ways to distinguish between Level 2 and Level 3 patients – which can be a challenge for even some very experienced triage nurses.

How do I get a group discount?

You can contact groupsales@ena.org for more information on group pricing.

What is the difference between ESI's version of the courses and ENA's version?

The content remains exactly the same as in the prior version:

- Downloadable PDFs and handouts
- Practice questions
- A post-test with rationales
- Can be completed at your own pace based on triage experience
- Certificate of completion

The biggest difference you would notice in the new course is the user experience. It has been updated with a responsive design to accommodate multiple platforms and includes greater interactivity for a more immersive learning experience.

What's going on with ESI?

ENA acquired the ESI triage program in 2019 with the plan to update this important emergency nursing resource and evolve triage practice and education. The Adult and Pediatric course redesign is the first update rolled out by ENA. The content remains the same, but it has a new look, increased interactivity and a more engaged approach which will improve learning retention.

Is there a cost associated with using ESI?

The ESI triage algorithm materials have been, and continue to be, free to access by anyone. These resources will continue to be available through our [AHRQ partner](#)

As was the case with its previous owners, the ESI training course remains available for purchase. ENA pricing is \$25 for members, \$31.25 for nonmembers.

Wasn't the course free in the past?

No. It's possible that some nurses were able to take the course at no cost if their health care organization purchased multiple courses and assigned access to nurses to take the training.

What is the difference between the Adult/Pediatric and Pediatric course?

While some pediatric content is covered in the Adult/Pediatric ESI web-based training course, this course provides health care professionals who are new to ESI or new to pediatric emergency nursing with a strong foundation and comprehensive review of the core principles of the ESI triage system as it relates to the pediatric patient. This course highlights the differences between pediatric and adult triage, as well as some of the nuances of the ESI system that novices can find challenging.